Nordic Energy Service Customer Web

The Nordic Energy Service (NES) Customer Web solution is a web portal that allows Statkraft Energy's Nordic Energy Service Customer to easily access, view and manage reports in an intuitive and modern web interface

Technical Requirements

Web Browser
- Chrome version 38 or newer
- IE version 10 or newer

Firewall setting
The following ports must be open in the firewall;

Standard ports; 80 and 443

Specific ports; 4323 (If required by the IT department, the IP address is the address responding to DNS-lookup on https:\ncweb.statkraft.com. Be aware that this address will change over time)

Login

First time
A new user will receive a username by e-mail and a password by SMS.
This is to be used during the login process.

Login Procedure
The startup point is the 'Energy Service Nordic Customer Web' at Statkraft home site. The direct URL is; http://nescustomerweb.statkraft.com

1. Click the button 'Login' at the middle of the screen
2. Enter the login criteria
3. Enter the received 'Token' (new is sent each time on SMS)
4. The Energy Service Customer Web is available